## (269) 428-7000

# SWITCHING TO REMOTE WORK IN RESPONSE TO COVID-19

What Every Business Leader Needs to Know About Enabling a Remote Workforce in Response to the Growing Pandemic of Coronavirus (COVID-19)...

Covid-19 is forcing organizations around the world to embrace remote work as the CDC and other government agencies push for stronger action to protect against the growing pandemic. Right now, rolling out mandatory work-from-home policies is the best way to minimize the spread and keep your employees safe. Here's how to promote peak performance throughout your remote workforce.

### Verify Internet Speeds

Before you send your employees home to work, verify their internet speeds to figure out what kind of broadband each individual is using at home. Remember, conference calling and other collaboration tools will require a higher speed of internet to work optimally. If they don't have fast enough internet speeds to support working from home, work with your employees to ensure they do.

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#### **Check their devices**

Make sure every employee has the necessary devices to continue working remotely. If they don't have the necessary devices, consider purchasing them as it's a much smaller cost than losing that employee altogether. Here are the two most important devices:

- > Smartphone
- Desktop/laptop

#### Switch to VoIP business phones

Using a traditional phone system isn't just inefficient and illogical; it's dangerous. As you may have found out just recently, a major crisis (like the coronavirus pandemic) can quickly nullify the capability of your office's phone systems.

Staying connected is essential for any organization - and it's easier than ever before, with the right technology - Voice over Internet Protocol (VoIP). VoIP uses cloud technology to make calls instead of a traditional phone line, granting your users greater connectivity, more features, and reduced costs With VoIP, your connectivity and means of collaboration improve, allowing your staff to stay connected and in-the-loop from home. A wide range of innovative features makes communications easier and more effective, helping to increase productivity and improve your workflow, regardless of your location.

Your organization will also benefit from increased flexibility.



#### Embrace remote file-sharing

Having the proper devices and phone systems are fantastic, but don't forget about ensuring access to important files. Your employees should be using some form of remote file-sharing that enables real-time access to information with the ability to make updates and work together in real-time.

The World Health Organization (WHO) recommends maintaining at least 6 feet from anyone who may be sick. However, COVID-19 can leave many individuals asymptomatic. Some are waiting until public health authorities shut down gathering places and businesses, but as a business leader, it's vital to take voluntary action to help contain the spread, and in turn, keep your employees safe.

Need help switching to remote work? tca SynerTech has you covered. We specialize in remote work technologies designed for the modern workforce. Call (269) 428-7000 now.