

# Here's How TCA Synertech Can Help During the COVID-19 Outbreak

As COVID-19 cases continue to rise, social distancing is in full effect and we know the majority of our valued clients are working from home. TCA Synertech is committed to helping those we serve work remotely during this difficult time. Here's what we can do to help your business not only survive, but thrive right now...

## **1. Audit Your Level of Remote Work Readiness**

Before embracing a remote workforce, employees will need up-to-date devices, including desktops, laptops, and smartphones, as well as high-quality webcams and headsets. Plus, they'll need to have an adequate internet connection with enough bandwidth to stay productive. We can review what's already in place and make recommendations if needed.

## **2. Bring Your Team Together with Collaboration Tools**

If you're not already leveraging the right collaboration tools, it's time to start. Sure, email and mobile devices are great, but they're not nearly enough to keep your team as effective at home as they are in the workplace. We can help you implement VoIP business phones, Microsoft Teams, and other tools that give you the capability to share documents, video chat, and more.

## **3. Keep Your Home Devices Safe Against Cybercrime**

You may have already noticed an influx of COVID-19 related phishing attacks. If your team is accessing corporate resources from home, it's important to ensure their devices are secure against any sort of threats. We can implement anti-virus software, spam protection, web filtering, multi-factor authentication, and other safeguards.

## **4. Train Your Employees on Best Practices**

When your employees are working from home, it's important that they're up-to-date on best practices in terms of cybersecurity and remote work. From using all of the features and functionalities within collaboration tools to avoiding links and/or attachments found within phishing attacks, we can provide the training they need.

## **5. Migrate Your Line of Business Applications to the Cloud**

Once you have the right collaboration tools, it's time to move your line of business applications, including accounting programs, ERP systems, CRM systems, and other applications to the cloud. This will give the right employees access to the information they need from home in a safe and secure manner.

## **6. Provide Responsive Remote Support for Your Team**

Our team takes pride in our ability to troubleshoot and resolve the majority of technology issues via remote support. If an employee needs assistance updating an application, resetting their password or handling anything else, our team can address their requirements via our remote support platform.

**TCA Synertech is here for you during this difficult time. Our team can help you migrate to a remote workforce that's productive, secure, and ready to come out of the pandemic even stronger than before. Call us at (269) 428-7000 now.**